

Terra-i+ Privacy Policy

The Alliance of Bioversity and CIAT is committed to respecting and protecting your privacy. This Privacy Policy details the information related to the data collected and managed by Terra-i+, provided by the Alliance of Bioversity International and CIAT. When we collect any personal information, we act as a data controller. We are legally required to provide you with information about who we are, why and how we use your data and the rights you have over your data.

1. WHO WE ARE

We are Centro Internacional de Agricultura Tropical –CIAT, part of the Alliance of Bioversity International and CIAT. Our address is Km 17 recta Cali – Palmira, Valle del Cauca, Colombia.

You can contact us by post at the above address or by email at support.terra-i@cgiar.org.

2. DATA COLLECTED

We collect anonymous data from every visitor of the Terra-i+ service to monitor traffic and check on problems. This includes information on web requests including IP addresses of site visitors, browser type and time of visit. When registering an account, we ask you to provide certain personal information such as your name and email to create your user profile. Unless it is required by law, we will not share your personal information with third companies or individuals.

You can view, change and remove the data you have associated with your profile. If you wish to delete your account you can do it using the delete button on your profile page.

You must be 18 years of age or older to subscribe to the Terra-i+ service. In certain jurisdictions, the age of majority may be older than 18, in which case, you must satisfy that age to become a member.

Terra-i+ uses cookies to control your authenticated session and whether or not you accept our cookies. We don't store any other information through cookies.

3. USER DATA / USER-GENERATED CONTENT

We only use your personal information to provide you with better services or to let you know information about Terra-i+.

We take the privacy, confidentiality, and security of any data you submit or upload to Terra-i+ very seriously. The User-Generated Content or user data is and will be yours. You retain ownership of the data. We will never share or access your data, unless granted permission by you, to provide you with technical assistance. By giving you these complete rights on your data it also means that you are the sole responsible for such data. In no circumstances The Alliance Bioversity-CIAT is responsible for data that you collect, store and share through Terra-i+.

The Alliance Bioversity-CIAT may disclose and otherwise use your personal and other information where we reasonably believe such disclosure is needed to (a) satisfy any applicable law, regulation, legal process, or governmental request, (b) enforce applicable [terms of use](#), including investigation

of potential violations thereof, (c) detect, prevent, or otherwise address illegal or suspected illegal activities (including payment and data fraud), security or technical issues, or (d) protect against harm to the rights, property or safety of The Alliance Bioversity-CIAT, its users or the public, as required or permitted by law.

4. PROTECTING YOUR DATA

We use reasonable administrative, logical, physical and managerial measures to safeguard your personal information and data against loss, theft and unauthorized access, use and modification. These measures are designed to provide a level of security appropriate to the risks of storing your data in Terra-i+.

To further protect your data, we encourage you never to share your login information and to change your passwords regularly.

If you have any questions regarding our security and backup procedures, please contact us at support.terra-i@cgiar.org

5. RETENTION PERIOD FOR COLLECTED INFORMATION

We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements, but barring legal requirements, we will delete your full profile and the content of your repositories within 90 days of cancellation or termination. You can request at any time for us to remove any data from the database by sending an email to support.terra-i@cgiar.org.

User data will be stored within an Amazon server instance in a PostgreSQL database. This server is protected behind the Alliance of Bioversity International and CIAT's firewall. An encrypted backup of this data will be retained for a maximum period of 1 year within the Alliance of Bioversity International and CIAT's infrastructure.

6. YOUR RIGHTS OVER YOUR INFORMATION

By law, you can ask us what information we hold about you, and you can ask us to correct it if it is inaccurate. You can also ask for it to be erased or ask us to stop using your information. The simplest way to do this is to cancel your account, which you can do at any time. You may also email or write to us using the contact details above.

7. YOUR RIGHT TO COMPLAIN

If you have a complaint about our use of your information, you can contact the Italian Data Protection Authority at http://www.garanteprivacy.it/web/guest/home_en

8. CHANGES TO THE PRIVACY POLICY

We will update this Privacy Statement from time to time in response to changing legal, regulatory or operational requirements. We will provide notice of any such changes (including when they will take effect). Your continued use of the Terra-i+ service after any such updates take effect will constitute acknowledgment and (as applicable) acceptance of those changes. If you do not wish to

acknowledge or accept any updates to this Privacy Statement, you may cancel your use of the Terra-i+ service. To see when this Privacy Statement was last updated, please see the "Last Updated" section below.

Should you have any questions or concerns about our Privacy Policy please contact us at support.terra-i@cgiar.org

Last Updated: November 10, 2023